



## GUEST ACCOMMODATION REQUEST FORM

Windstar’s mission is to offer an extraordinary sailing experience to every guest. To better accommodate guests with needs, please submit this form at the time of booking or no later than 30 days prior to sailing. If you request sign language interpreters, we need 60 days advance notice. Advance notice will allow us to try to arrange for your special requests because it becomes increasingly more difficult to make arrangements the closer the request comes to the sailing date.

We do not require specific details about your special needs or medical condition, but the more we know, the better we are able to facilitate arrangements to meet your special needs and requests.

The below information that you provide will assist us, as far as is reasonably possible, in arranging for your special needs and requests on your yacht vacation. We only share this information to the extent we need to provide you with the accommodations requested. Please see our [Privacy Policy](#).

If you have any questions, you or your travel agent can contact us at (855) 888-7785 or contact our specially trained staff at the Access desk at [accessdesk@windstarcruises.com](mailto:accessdesk@windstarcruises.com). You can also review our Accessible Sailing web page on our website for more information.

### GUEST INFORMATION:

*First Name	*Last Name
*Phone Number	*Email Address
*Country of Residence	*Ship
*Sailing Date	*Reservation Number

\* All fields are required.

## Let Us Know How We Can Assist You

### Medication

Will you bring medication with you?  Yes/No

Will you require refrigeration for your medication?  Yes/No

Do you need a Sharps container?  Yes/No

### Mobility Assistive Devices

Wheelchairs and Scooters must fit through the stateroom door and be stored and charged in the guest staterooms. Standard stateroom doors are minimum of 23 inches wide, accessible stateroom doors are 33 inches wide.

Will you use a mobility device (wheelchair, scooter, walker, etc.)?  Yes/No

If you answered yes, please answer the following:

I will bring a wheelchair  Yes/No  Or scooter  Yes/No

My wheelchair/scooter is  Manual / Electric

My wheelchair  Folds / Does not fold

My wheelchair / scooter batteries are  Dry Cell /  Gel Cell /  Wet Cell

What are the dimensions of your wheelchair or scooter?

Width: Length:

Height: Weight:

At certain ports of call, gangway and tender conditions may make it difficult for equipment to be taken on or off the yacht. Power wheelchairs and scooters may not be able to be taken on tenders or rubber inflatable rafts.

Do you plan to have a mobility assistive device delivered?  Yes/No

Do you need a wheelchair transfer with a lift from the airport to the pier?  Yes/No

- Note that this service may incur an extra charge.

Do you need assistance at the pier?  Yes/No

Do you need to pre-board?  Yes/No

Can you walk up/down steps?  Yes/No

**Stateroom Accommodations for Guests with Mobility Impairments**

- Do you need a raised toilet seat?  Yes/No
- Do you need a commode chair?  Yes/No
- Do you need a shower stool?  Yes/No

**Accommodations for Deaf Guests or Guests with Low Hearing**

- Would you like an orientation meeting at embarkation?  Yes/No
- Would you like a pager for shipboard announcements?  Yes/No
- Would you like a one-on-one muster drill?  Yes/No
- Portable Hearing Kit?  Yes/No
- \*\*Do you need a sign language or tactile interpreter for shipboard activities?  Yes/No

Sign language interpreting is available on cruises commencing in or returning to a U.S. or Canadian port and requests for such services must be made 60 days in advance and are subject to the availability of adequate staterooms.

**Accommodations for Blind Guests or Guests with Low Vision**

- Would you like an orientation meeting at embarkation?  Yes/No
- Would you like a one-on-one muster drill?  Yes/No
- Will you bring a service dog?  Yes/No
- Do you need large print documents?  Yes/No

**Do You Need to Bring Equipment**  Yes/No

If yes, please let us know what equipment you plan to bring with you below

**Are You Pregnant?**  Yes/No

**Do You Have Any Allergies?**  Yes/No

If so, please tell us if there are any food or other allergies we should be aware of below?

If you have booked an accessible suite, please complete the below attestation so that we can ensure that accessible rooms are being reserved for those who need them.

**ATTESTATION FOR GUESTS REQUESTING AN ACCESSIBLE SUITE:** I attest that I have, or another person traveling in the same suite has, a recognized disability that alters a major life function and requires the features provided in the accessible suite that I have booked. Windstar reserves the right to take appropriate action if someone has misrepresented their need for an accessible suite and has reserved or purchased a fare for such a suite. Action may include but is not limited to removal from the suite to a non-accessible accommodation, which may include a downgrade in accommodations, or denial of boarding.

Should the features in the suite you selected not accommodate your needs, please contact us as soon as possible.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

After completing this form, please return it to us by email at [accessdesk@windstarcruises.com](mailto:accessdesk@windstarcruises.com), fax it to us at (855) 888-7785, or you can mail it to us at:

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